

Frequently Asked Questions:



Where, when and price?

The event is being held at **Agri Megapark in Bredasdorp**. The venue is located at the edge of the Town. Please follow signage that will be posted throughout the town.

The date is **18 -20 March 2017**, with an Young Adult event, **Day Zero**, starting Friday evening the **17**th **March**. (Tickets also available from itickets at **R50**)

The cost is R550 for teenagers and R570 for volunteers & adults (including food)

On the same weekend two other experiences will be held in Jeffrey's Bay (Eastern Cape) and Bothaville (Free State).

What time do we start and what time do we end?

Registration opens Saturday 18 March at 08:00 but the official program only starts after supper (18:00).

The final activity will end on Monday 20 March 2017 @ 22:00

No breakfast will be served on 21st of March – prepacked parcels can be ordered at additional cost of R35

Who are the organisers?

The **#imagine brand** had its origins from a few individuals from the DRC church, but since its inception year various denominations have been part of the organising committees. Thus #imagine is truly a national and interdenominational Christian initiative.

What are the accommodation and safety arrangements?

All festival goers will sleep in tents that they need to bring themselves. Participating church or school groups should plan to organize tents amongst the group. Two man or even larger tents are suitable. Boys and girls will sleep separately in two "tent villages", therefore a church / school cannot bring only one big tent for both genders. Siblings of the opposite sex may not share tents.

A group leader is required for every ten (or part of ten) children of each sex. For example: if a group of 16 girls and 8 boys are enrolled, two female and one male group leaders are necessary. Boys and girls will sleep in separate "tent villages".

At registration, campsites will be allocated to festival goers. An event vehicle will be on hand to assist with transporting of heavy tents; no other vehicles will be permitted to deliver tents. Volunteers will also be on-site to provide advice – or even help – with pitching tents. As volunteers will be on site at the campsite, parents will not be allowed to assist with tent pitching.

If you have a caravan or camping trailer, you will be allowed to bring it on-site. You may however be asked to wait until later on the Saturday as to allow for most of the traffic to pass.

Everyone entering the festival site is required to go through registration and security, capturing their personal information and indemnity forms on the system. This ensures the safety of all.

If you do not have a tent, please contact <u>suide@imaginemovent.co.za</u> for assistance. We have a big warehouse on the premises that will be readied for sleeping, but we will keep it reserved for campers who don't have means to get tents.

Will you have access to electricity?

Due to safety regulation we have to obey by – we cannot allow extension cords or use of electrical equipment in the tent camps. All electricity boxes will be closed only vendors will be allowed to use the electricity boxes.

How will I charge my phone?

We will run charging stations where you can charge your phone at a minimal cost.

What about group leaders?

As before mentioned we will be working on a 10:1 system. For every 10 teenagers (or part of ten) who register, a group leader must also register. Teens will sleep either in the girls or boys tent villages. Teens will not be allowed in the opposite gender's village. Male and female group leaders will be requested to sleep in the tent villages. Groups without group leaders should please inform us at suidehubs@imaginemovent.co.za so that a group leader may be identified.

What about adults that don't want to be Group Leaders but want to attend #imagine?

We need lots of volunteers! We need people who can help with food distribution, hospitality towards the band and speakers, security, site cleanliness, discipline, assist individuals with inquiries, co-ordinate shower time and a host of other tasks during the festival. Volunteers must also bring their own tents. If you are interested in serving in this way, please contact Dirmü Gouws (volunteer coordinator) at southimaginevolunteers@gmail.com.

On the itickets website you can register as a volunteer or an attending adult. Volunteers are people who are helping out with the above-mentioned tasks. Attending adults are adults who are not group leaders, but are active in the venue as care givers, prayer team members, counsellors and mentors.

Why are the tickets more expensive than last year?

This year's #imagine experience is one night longer and we provide 2 extra meals. This has an impact on the hiring of equipment and security. Our running costs are more than the price of the tickets and we are dependent on donations and sponsors to make this event work. If you know of teens that need financial help, you can contact jeug@sun.ac.za.

Why do leaders have to pay the full amount?

Unfortunately, we don't have unlimited funds to present #imagine and we are dependent on the registration fees. Even the organizers and team members pay their own way because we invest in our younger generation this way.

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What about eating utensils?

No need to pack utensils as all meals are pre-packed and a fork / spoon will be provided.

What are the age limits for teens attending?

Teenagers in Grades 7 - 12 may attend #imagine. A child who is 12 years old but in Grade 7 or 19 years old and I in Grade 12, may also attend the festival (as teenagers). If a child is 12 years old the spiritual leader must be sure that the child is emotionally strong enough to cope in a group of a few thousands of high school students.

What about ablutions?

The toilets are the standard "portable toilets" common at large festivals and also portable showers. Showers are built on site. Showers for girls and boys are separate and located in their camp sites. Water provision is always a challenge to such a large group. We therefore urge everyone to adhere to shower time limits. If you will feel more comfortable, you could bring a swimsuit to shower in for increased privacy.

Will leaders sleep amongst the teens?

Yes, the group leaders stay between the teens on a maximum 1:10 ratio. This is for discipline and to ensure kids from the opposite sex do not get into each other's' tents. Security however is handled by a contracted company and will deal with intruders from outside (24h security on site).

What is the program for the weekend?

The weekend consists of plenary sessions, a selection of workshops and loads of live music, fun and games! A detailed program is not provided to allow teenagers the experience of having the programme unfold as they go along. We provide the following framework:

Saturday evening: Plenary meeting with fun time, praise and worship, speakers and small group discussions. **Sunday morning:** Praise and worship with 2 sessions simultaneously for junior(grade 7-10) and senior teens(grade 11-12) separately with their smallgroups and leaders.

Sunday late morning and afternoon: a choice of workshops and leisure activities

Sunday evening: Plenary meeting with fun time, praise and worship and small group discussions **Monday morning:** Plenary meeting with fun time, praise and worship and small group discussions

Monday late morning and afternoon: Practical workshops and activities applying to the theme of the weekend.

Monday evening: conclusion celebration with speakers, witnesses and praise and worship.

Who do you use as speakers?

An array of speakers is invited to speak on topic that they are knowledgeable in. We aim to deliberately always

integrate lesser known speakers and musicians. This allows them to easily identify with the teenagers and for the teenagers to be inspired by them towards action! Speakers are drawn from as diverse a group as possible.

What are the transport arrangements and costs?

The registration fee for teenagers and group leaders includes everything during the camp (food etc.) itself, but <u>not</u> <u>transportation to or from the venue.</u>

Everyone attending has to organise their own transport to and from the venue. In the past group leaders / churches / youth leaders / hubs have taken initiative to arrange busses and cover transport costs. Please contact your local community for info about transport arrangements. If you do not have a local leader you can contact, please contact suidehubs@imaginemovement.co.za and hopefully we can connect you with a hub leader in your area.

No vehicles will be allowed to park inside the festival grounds, but parking will be available outside.

What about bus drivers?

All bus drivers who are not registered as a group leaders or volunteers will be required to pay a reduced fee (R 300) for meals and the use of facilities.

Reservations for bus drivers should be made directly at the festival office via email to suide@imaginemovement.co.za. An email with the bank details where these fees are to be deposited will be sent, along with a reference number. Reservations for drivers can only be confirmed upon receipt of payment. All meals will be delivered to bus drivers. Specific shower times will be allocated, while sessions are underway. No driver will be allowed at sessions, unless they have a festival ticket issued by itickets (R570 package). Strict security arrangements will be in effect, with the information of all festival participants recorded.

What is the language policy?

The language policy is to be inclusive, with speakers expected to as much as possible, communicate in the language of delegates. This is primarily English but differs slightly from region to region.

Can I sponser a teen/group leader/volunteer?

Yes, please! Many people want to experience #imagine, but finances pose a great hurdle to many.

There are two options:

- 1. Go online at www.iticket.co.za
 - Select your region that you want to sponser
 - Go to Donation and enter the sponsorship amount.
- 2. Another way is to use Snapscan. #imagine has its own QR code which allows you to make a donation without paying any bank fees. **Just scan and give**



How can I register?

Hurry, go online and buy your ticket from www.itickets.co.za. You should register on the site near the date / time that the payment can be made as the payment window is only 24 hours. Delegates from the same group do not need to be registered at the same time. For queries or assistance with registration, contact iticktets on 086 1000 291 where the very helpful call centre will provide step by step assistance.

Group bookings will be handled by the festival office – please contact suide@imaginemovement.co.za or southgroups@imaginemovement.co.za .

NB: It is a condition of the municipality and license requirements that no teenager will be allowed on the festival grounds without a completed indemnity form

How do I register a group?

The easiest way is for all the group members to purchase their own tickets through the itickets link. Itickets do not do group bookings anymore. You can however make a group booking through our festival office. **Contact** southgroups@imaginemovement.co.za **for any group bookings. The process is as follows:**

- 1. Distribute the registration forms amongst your teens/volunteers
- 2. They must bring the filled in forms (please fill in all the blanks) and the money to you.
- 3. You contact southgroups@imaginemovement.co.za for a excel spreadsheet that you need to fill in with all the registration forms. Send the spreadsheet back and deposit the money to this account:

Account Name: Jeug
Bank: ABSA
Account nr: 4078425995
Reference: Group name

- 4. Please send proof of payment to southgroups@imaginemovement.co.za
- 5. Everyone still need to bring their forms and signed indemnity forms with them to registration!

NB: It is a condition of the municipality and license requirements that no teenager will be allowed on the festival grounds without a completed indemnity form

Is any financial support available?

There is some support available if we receive sponsorships. To apply for support please email jeug@sun.ac.za

On what type of surface are we seated before the stage?

The surface is soil covered in a soft type of bark. It is however still dusty. The area will be sprinkled periodically to limit the dust. You are free to bring along a blanket or something similar to sit on. Please note: No camping chairs will be allowed in the middle of the hall as it hampers the line of site of others. If you need to sit on a chair you can do so in the back.

Who is my hub leader?

To find out who your local hub leader is, please contact Kotie Langehoven at suidehubs@imagine.co.za

How will we be divided into small groups?

Because many of the teens coming will be coming with group leaders, our hope is that churches or schools divide teens into groups before arrival at Bredasdorp. Teens without leaders will be assigned leaders on Saturday evening. #Imagine can unfortunately not take responsibility for the theology of all our volunteer group leaders, and therefore would prefer if you can bring and equip your own group leaders for your teens.

Do I need to bring along some pocket money?

There will be several #imagine merchandise items for sale. Additional food and refreshments and other items like books etc. will also be on sale. Please take good care of your money.

What about allergies and food intolerances?

Because of the big group of people that will attend, it is not possible to accommodate for any specific dietary requirements. Please take note of this and make your own personal provision. We are sorry for any inconvenience.

Are there medical services on the venue?

Yes, there will be an ambulance and emergency services at the venue and it will be easy to locate. We have a doctor on standby and the hospital and police services are aware of our experience. Every attendee is however responsible for their own personal medication. Keep in mind that the venue can be very dusty and allergies my flare up.

What type of clothes should I bring?

Bring clothes suitable for camping! However, bring clothes for hot and cold weather as anything is possible.

Where can I get more information about the #imagine movement?

Please visit:

Website: www.imaginemovement.co.za

Facebook: www.facebook.com/imaginemove

Twitter: www.twitter.com/imagine_moveSA

Instagram: imagine.movement

Email: info@imaginemovement.co.za

Whatapp: +2779 991 7847

What does the campsite look like?

The venue is massive and usually hosts an annual agriculture expo. The area used for the stage and plenary sessions in roofed and walled. It is very big and can host about 15 000 people. So there will be more than enough space for everybody!

The outside area is grassy/veld terrain and often quite dry during that time of year. It will be challenging to sleep on without any groundcover.

The whole site is fenced and lit and a security company is employed to monitor the area.

What is the registration process?

Arrival and registration starts at 08:00 on Saturday 18 March 2016 and the official program starts only after supper. We are investigating various electronic systems and will also be working in conjunction with iTickets to try and speed up the registration process from last year. It remains however a challenge to get nearly 4000 people through the gates, so please be patient and in good spirits! Please ensure that you have your ticket and indemnity form with you.

Can I make special arrangements if I will be arriving late or have an activity on Saturday?

Any individual that would like to make a special arrangement, please contact suide@imaginemovent.co.za

PLEASE NOTE: No person will be allowed to leave the premises without prior arrangements. The venue is quite close to a town so we will take great precaution to keep all teenagers on the premises. #imagine does not take liability of anyone leaves the premises.

Day visitors?

Day visitors will be accommodated at a price of R100pp per day but only with prior arrangement. Please arrange this by emailing suide@imaginemovent.co.za. The price does not include food, so day visitors will have to buy food from the stalls.

What is the bank details of the Western Cape Experience?

Account name: Jeug
Bank: ABSA
Account number: 4078425995

Reference: Reason i.e. (Teenager sponsorship, donation etc.)

If you have any further questions, please do get in touch!

Western Cape Experience: suide@imaginemovement.co.za
National/general-enquiries: info@imaginemovement.co.za



www.imaginemovement.co.za / info@imaginemovement.co.za